



# Quarterly Economic

## Survey

### Quarter 3, 2017

[www.hull-humber-chamber.co.uk](http://www.hull-humber-chamber.co.uk)

# Overview

## Domestic market steady as materials costs rise

**DOMESTIC** Sales and Orders both held their ground in Quarter 3, according to the latest Economic Survey results.

Research by the Hull & Humber Chamber of Commerce reveals that Homes Sales rose two points overall, while Home Orders showed a stronger increase, with the balance figure rising 11 points over that of Quarter 2 and 15 points up on Quarter 1 of 2017.

The balance figure for export sales rose by four points, with 13% more companies reporting an increase in trade, while on the export orders front, 14% of companies reported a consistent picture, with fewer declaring an increase in orders, but the balance figure dropped by 11 points on the second quarter.

In the last three months, six per cent of respondents reported an increase, with fewer firms losing staff, with the resulting balance figure showing a healthy increase of 15 points on the second quarter.

In the next three months, the majority of businesses (85%) say they are expecting their staffing levels to remain constant, however, the balance figure was four points down on the last quarter.

The first two quarters of the year have seen a steady drop in the number of firms recruiting staff, but in Quarter Three, 56% of firms were on the lookout for new staff, with 80% of businesses looking for full time employees with an equal mix of full and part-time positions.

The ease with which companies can recruit staff is still an issue, with

management roles being the hardest to fill this time around, with 67% of firms reporting difficulties.

Good clerical staff are also in short supply this quarter, while skilled manual and unskilled posts were easier to fill.

The balance for Cashflow fell back slightly this quarter, but again there was a rise in the number of firms reporting a degree of consistency.

Plans to invest in Plant and Machinery in the next few months were also holding steady, with the balance figure improving slightly by two points, but at -4 remained in negative territory.

It was a similar picture with training plans, with fewer firms planning to increase their training plans with most keeping the status quo, however the balance figure dropped by seven points.

More firms were expecting their turnover to increase in the coming months, with the balance figure climbing 13 points to 36.

Profit expectations were also on the up, with the balance figure rising eight points to 21.

However, the balance figure for prices continued this year's decline, dropping a further 11 points on the second quarter.

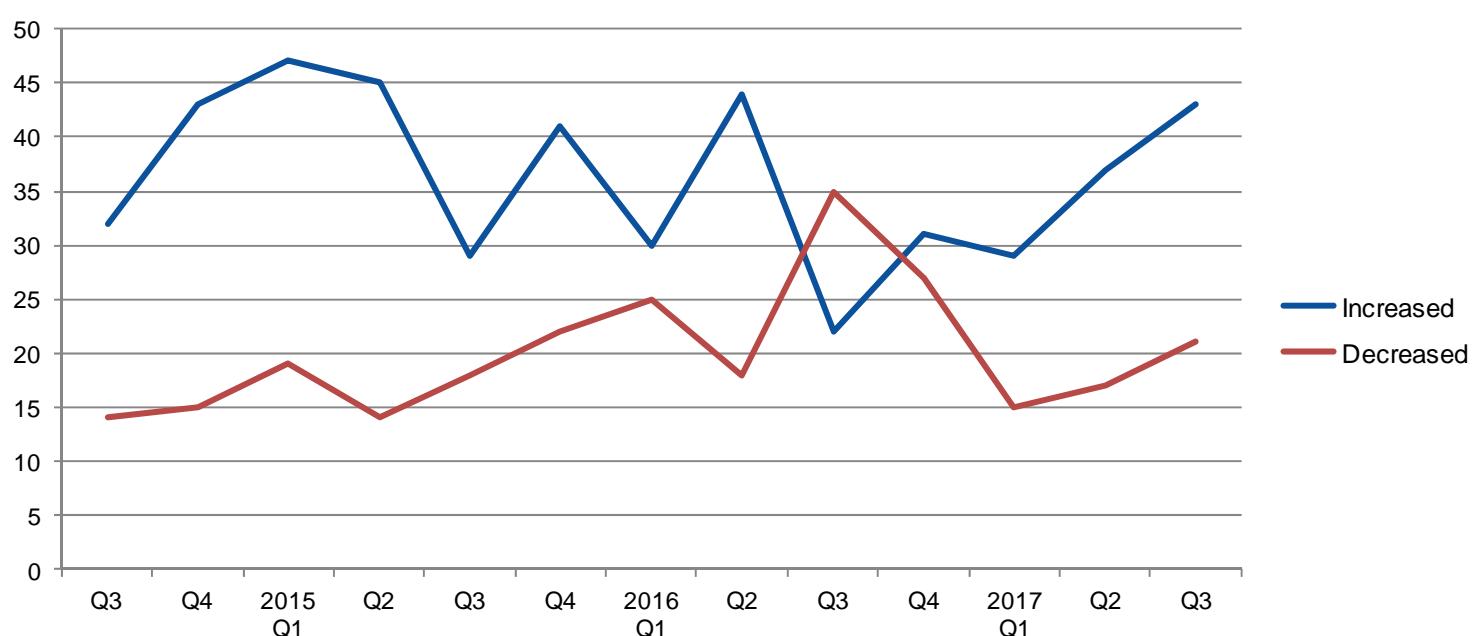
Rising raw material costs were the biggest concern for firms this quarter, along with exchange rates and increased competition, while concerns over interest rates, business rates and tax continued to fall away this time around.

### Key balances

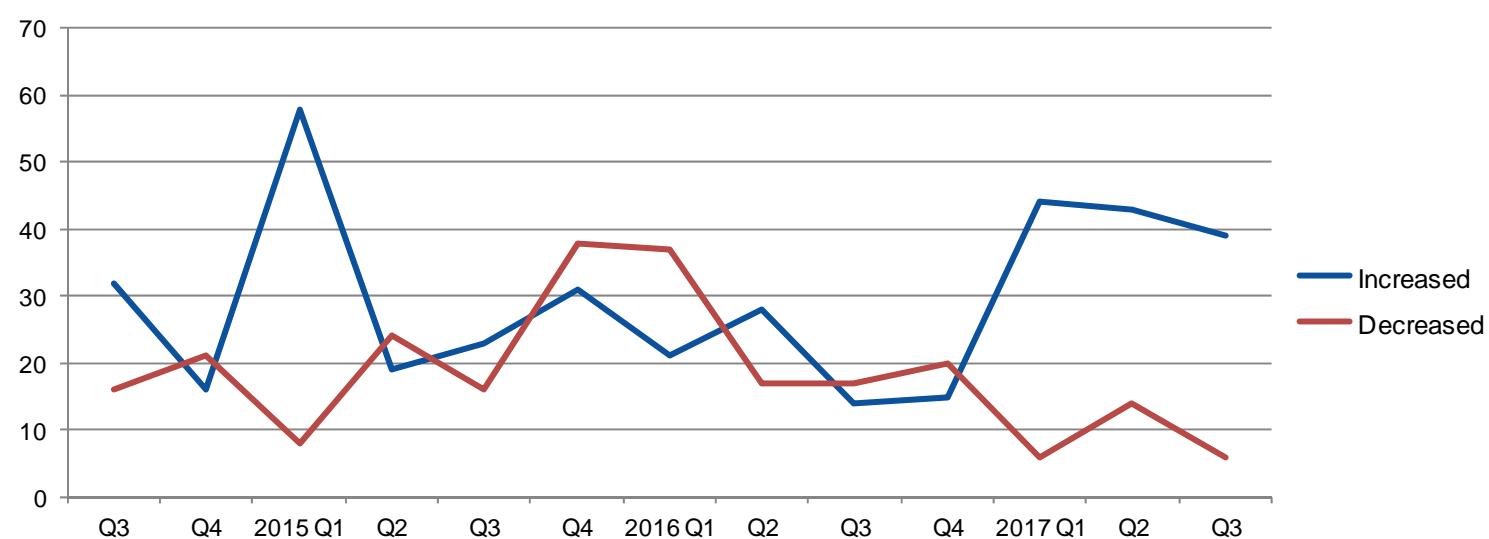
- Home sales balance figure rose 2 points to 22.
- Home orders balance figure also rose, up 11 points to 18.
- Export sales balance figure climbed 4 points to 33.
- Export orders balance figure fell 11 points to 22.
- The employment figure rose 15 points on last quarter to 25.
- Fewer firms were looking to recruit staff, down 6 points to 56.
- Of those recruiting, 6% more firms were looking for full-time staff.
- Management roles were proving the hardest to fill, up 20 points.
- Investment in plant and machinery was up 2 points to -4.

# Key indicators

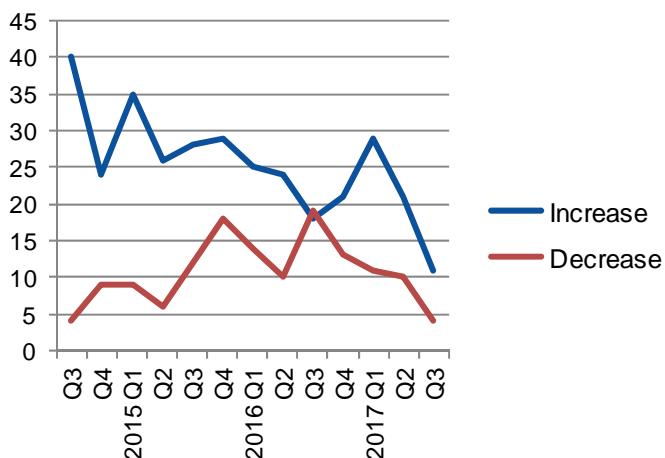
## Home sales



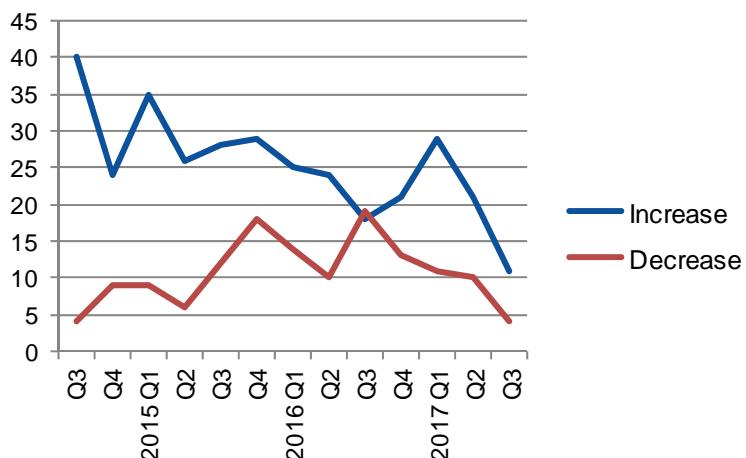
## Export sales



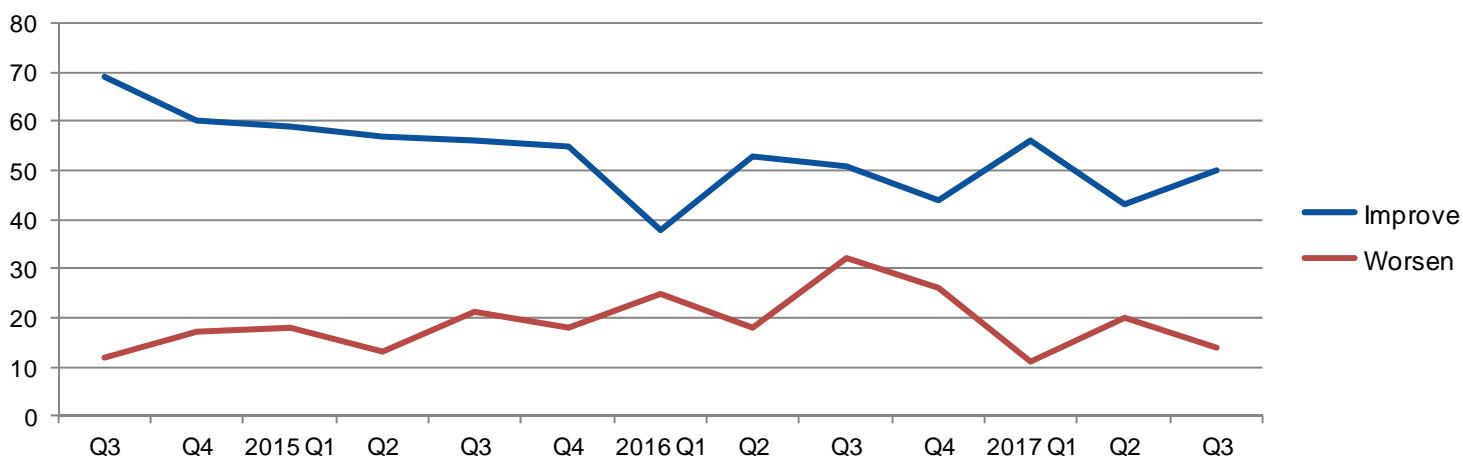
## Employment



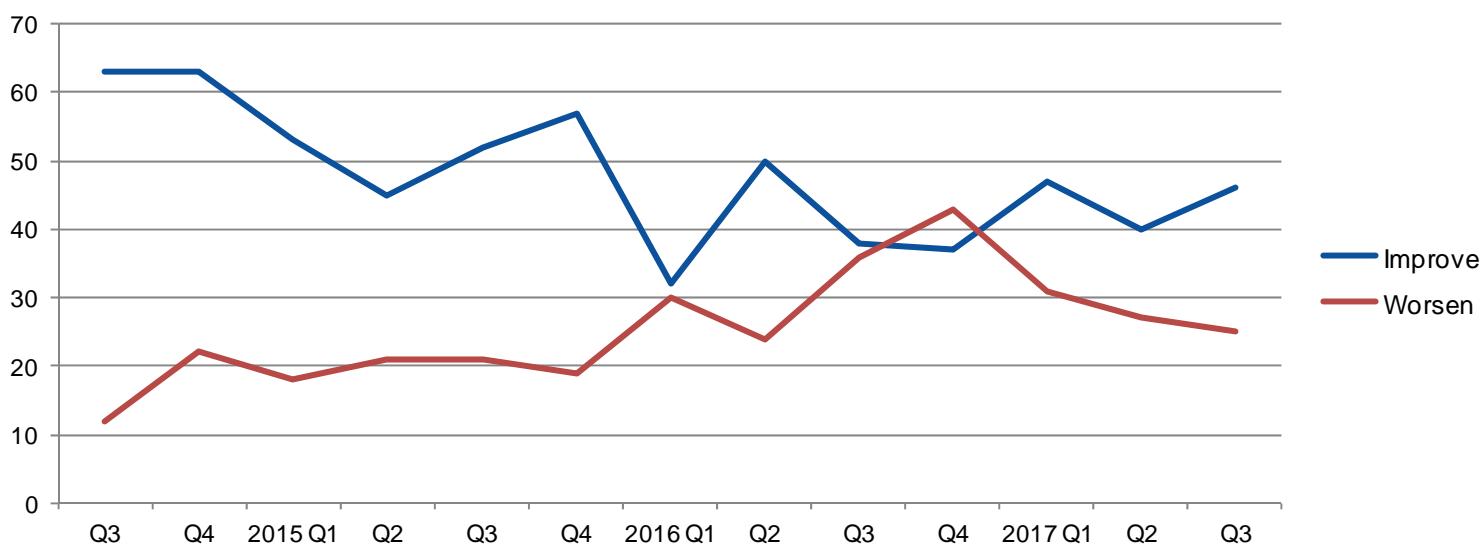
## Employment expectations



## Turnover expectations

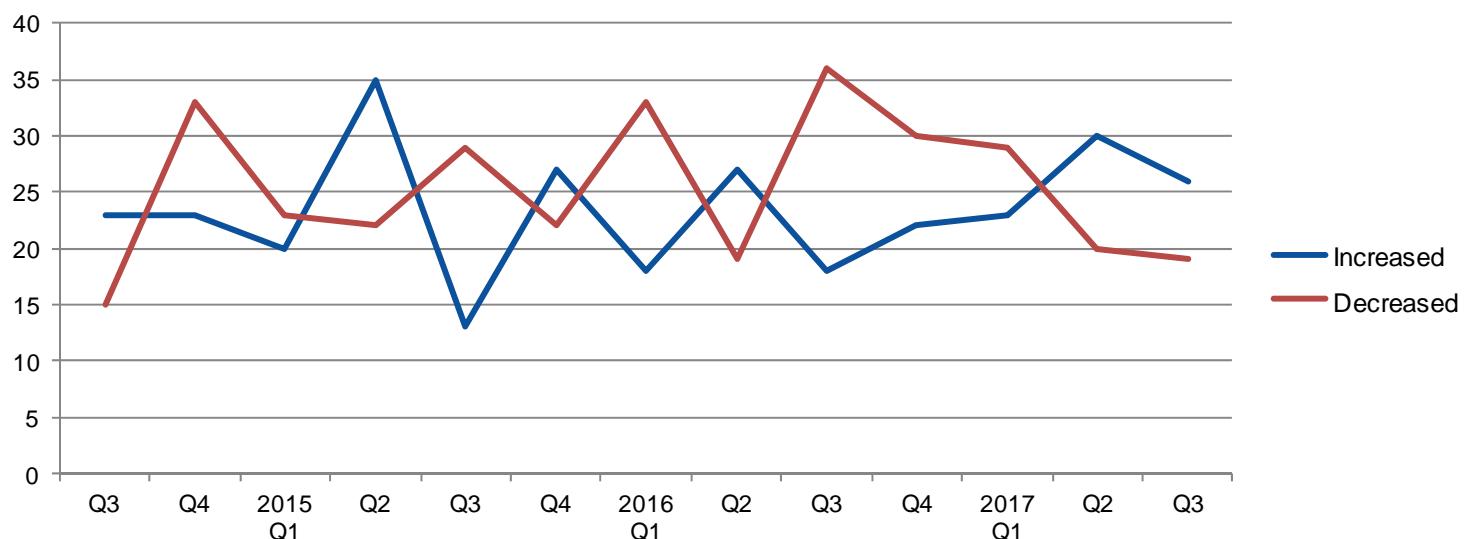


## Profit expectations



## Key indicators (continued)

### Cashflow



### About the Quarterly Economic Survey

The Hull & Humber Chamber of Commerce Quarterly Economic Survey is part of the largest and most representative survey of its kind in the UK, forming part of the British Chambers of Commerce QES.

Hull & Humber Chamber of Commerce has 2,000 member companies and affiliates of all sizes and sectors across the Humber region.

This survey is supported by regular 'state of trade' reports at Chamber Council and Area Council meetings.

The balance figures are determined by subtracting the percentage of companies reporting decreases from those reporting increases.

Separate figures for the service sector and the manufacturing sectors are available with their sum being used as an overall figure for the Humber sub-region.

#### Example

Excluding seasonal variations during the past three months, have your UK

Increased	24%
Remained constant	57%
Decreased	19%

#### Possible statements

- The balance for UK sales was +5%
- 24% of companies surveyed

showed a rise in domestic sales in the previous quarter.

- Nearly 1 in 5 companies said that their UK sales had fallen in the last quarter.
- 57% of those surveyed said that their sales in the domestic market had shown no change over previous quarters.

#### More information

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# National picture

## Manufacturing boost fails to lift UK growth

### British Chambers of Commerce

The British Chambers of Commerce co-ordinates the QES on behalf of 52 accredited Chambers across the UK.

The BCC results are closely analysed by the Bank of England's Monetary Policy Committee and HM Treasury, making the QES one of the most influential business surveys in the country.

For further information on the national results go to [www.britishchambers.org.uk](http://www.britishchambers.org.uk).

THE British Chambers of Commerce (BCC) Quarterly Economic Survey is the UK's largest and most authoritative private-sector business survey.

Based on the responses of over 7,100 businesses, the survey shows that despite improvements in the manufacturing sector, the UK economy grew at a muted rate in the third quarter.

In the manufacturing sector, the proportion of firms reporting improved domestic sales and orders both rose in the quarter to their highest level since Q1 2015. Export sales and orders also improved, as stronger recent economic growth in a number of key markets has helped support demand for UK products.

However, in the services sector, traditionally the main driver of UK economic growth, domestic sales and orders remained static in Q3, as did the sector's employment expectations, investment in training, and confidence in profitability and turnover. Almost all services indicators remain below their pre-EU referendum levels, with consumer-focused businesses reporting weaker growth rates compared to B2B firms.

The results of the survey also show the prevalence of recruitment difficulties facing UK businesses, which worsened further in Q3. Almost three-quarters of manufacturers reported difficulties hiring staff, and in services, the percentage rose to its highest level since Q1 2016.

The muted results make clear the need for the upcoming Autumn Budget to provide a fillip to the economy – and begin to address some of the issues undermining the UK's growth prospects, including skills gaps, high upfront costs and aging infrastructure.

#### **Key findings in the Q3 2017 survey: Manufacturing sector:**

- The balance of firms reporting increased export sales rose from +27 to +29, and export

orders from +20 to +24, the highest level since Q1 2015. The balance of firms reporting improved domestic sales also rose from +20 to +24, and orders from +15 to +21, also to the highest level since Q1 2015

- The percentage balance of manufacturing firms expecting the price of their goods to increase over the next three months remains well above the historical average, rising slightly from +34 to +35. This is mainly driven by pressures from the price of raw materials, with 61% reporting it as a cause of price pressure (up slightly from 60% in Q2)
- The percentage of manufacturers attempting to recruit increased, rising from 65% to 71%. The percentage of firms reporting greater recruitment difficulties rose from 71% to 74%
- Confidence in the manufacturing sector rose slightly, with +51 of firms confident that turnover will increase over the next 12 months – but profitability confidence was +34.

#### **Services sector:**

- Exports remained fairly flat, with the balance reporting improved export sales standing at +14 (up from +13 in the previous quarter) and orders at +8 (down from +9). The balance reporting improved domestic sales (+19) and orders (+15) both remained the same
- The percentage of businesses attempting to recruit increased, rising from 49% to 52%. The percentage of services firms reported greater recruitment difficulties, rose from 65% to 67%.
- The percentage balance of services firms expecting the price of their goods to increase over the next three months remained unchanged at +28, which is above the average.

# Analysis

**Dr Ian Kelly**

**Chief Executive**

**Hull & Humber Chamber of Commerce**

*"It is pleasing to see our local home markets performing better than nationally in this quarter's survey.*

*"With employment also at a 45-year high the forthcoming Budget needs to strike a more confident note and encourage entrepreneurs to boost investment in particular.*

*"The Bank of England's softening on a possible hike in interest rates highlights how the UK economy is slowly returning to normal after the financial crash and that it is only political uncertainty that is holding us back."*

**The National View**

**British Chambers of Commerce**

The uninspiring results we see in our third quarter findings reflect the fact that political uncertainty, currency fluctuations and the vagaries of the Brexit process are continuing to weigh on business growth prospects.

"The Chancellor's Autumn Budget is an opportunity to demonstrate that the Government stands ready to incentivise investment and support growth here at home".

**Suren Thiru, Head of Economics at the British Chambers of Commerce, said:**

"The manufacturing sector saw a welcome improvement across a number of indicators, boosted in part by stronger growth in key export markets. However, the relative size of the sector means that its contribution to UK GDP growth is likely to have remained limited this quarter.

"The services sector remains under pressure, and with most indicators broadly static in the quarter, the sector has yet to recover from the loss of momentum suffered in the wake of the EU referendum.

"The latest results also confirm that rising costs remain a worry for businesses, particularly in manufacturing. However, while still high by historic standards, the easing in a number of indicators of pricing pressures since the start of the year suggests that inflation will peak sooner rather than later, possibly by the end of the year.

"Against this backdrop, it seems extraordinary that the Bank of England is considering raising interest rates. With UK economic conditions softening and continued uncertainty over Brexit, it is vital that the MPC provides monetary stability. We'd caution against an earlier than required tightening in monetary policy, which could hit both business and consumer confidence and weaken overall UK growth. While interest rates need to rise at some point, it should be done slowly and timed so as not to harm the UK's growth prospects."

# Results in full

		2016		2017		
		Q3	Q4	Q1	Q2	Q3
Home sales <sup>2</sup>	Increased	22	31	29	37	42
	Constant	44	42	56	47	36
	Decreased	35	27	15	17	21
	<b>Balance</b>	<b>-13</b>	<b>4</b>	<b>14</b>	<b>20</b>	<b>22</b>
Home orders <sup>2</sup>	Increased	20	27	22	27	39
	Constant	45	51	59	53	39
	Decreased	35	22	19	20	21
	<b>Balance</b>	<b>-15</b>	<b>5</b>	<b>3</b>	<b>7</b>	<b>18</b>
Export sales <sup>2</sup>	Increased	14	15	44	43	39
	Constant	69	65	50	43	56
	Decreased	17	20	6	14	6
	<b>Balance</b>	<b>-3</b>	<b>-5</b>	<b>38</b>	<b>29</b>	<b>33</b>
Export orders <sup>2</sup>	Increased	14	20	44	40	28
	Constant	66	65	50	53	67
	Decreased	21	15	6	7	8
	<b>Balance</b>	<b>-7</b>	<b>5</b>	<b>38</b>	<b>33</b>	<b>22</b>
Workforce <sup>2</sup>	Increased	18	13	29	23	29
	Constant	67	74	54	63	68
	Decreased	16	13	17	13	4
	<b>Balance</b>	<b>2</b>	<b>0</b>	<b>12</b>	<b>10</b>	<b>25</b>
Workforce expectations <sup>3</sup>	Increase	18	21	29	21	11
	Constant	63	65	60	69	85
	Decrease	19	13	11	10	4
	<b>Balance</b>	<b>-1</b>	<b>8</b>	<b>18</b>	<b>11</b>	<b>7</b>
Recruited staff <sup>2</sup>	<b>Yes</b>	<b>59</b>	<b>66</b>	<b>79</b>	<b>62</b>	<b>56</b>
	- Part time	24	30	33	16	13
	- Full time	76	70	67	74	80
	- Temporary	35	22	42	5	27
	- Permanent	65	78	58	47	27
	<b>No</b>	<b>41</b>	<b>44</b>	<b>22</b>	<b>38</b>	<b>44</b>
Recruitment difficulties <sup>2</sup>	<b>Yes</b>	<b>49</b>	<b>60</b>	<b>86</b>	<b>70</b>	<b>48</b>
	- Skilled manual	31	31	54	53	8
	- Management	38	38	43	47	67
	- Clerical	6	14	7	29	33
	- Unskilled/semi-skilled	28	14	14	18	8
	<b>No</b>	<b>51</b>	<b>40</b>	<b>14</b>	<b>30</b>	<b>52</b>

Key: 1 = Current; 2 = Past 3 months; 3 = Next 3 months; 4 = Next 12 months

		2016		2017		
		Q3	Q4	Q1	Q2	Q3
Cashflow <sup>2</sup>	Increased	18	22	23	30	26
	Constant	45	48	49	50	56
	Decreased	36	30	29	20	19
	<b>Balance</b>	<b>-18</b>	<b>-8</b>	<b>-6</b>	<b>10</b>	<b>7</b>
Investment: Plant/machinery <sup>2</sup>	Increased	20	13	11	17	15
	Constant	48	60	57	60	67
	Decreased	32	28	31	23	19
	<b>Balance</b>	<b>-12</b>	<b>-15</b>	<b>-20</b>	<b>-6</b>	<b>-4</b>
Investment: Training <sup>2</sup>	Increased	14	8	14	23	11
	Constant	68	67	77	57	47
	Decreased	18	25	9	20	15
	<b>Balance</b>	<b>-4</b>	<b>-17</b>	<b>5</b>	<b>3</b>	<b>-4</b>
Turnover expectations <sup>4</sup>	Improve	51	44	56	43	50
	Same	18	30	33	37	36
	Worsen	32	25	11	20	14
	<b>Balance</b>	<b>19</b>	<b>18</b>	<b>45</b>	<b>23</b>	<b>36</b>
Profit expectations <sup>4</sup>	Improve	38	37	47	40	46
	Same	27	20	22	33	29
	Worsen	36	43	31	27	25
	<b>Balance</b>	<b>2</b>	<b>-6</b>	<b>16</b>	<b>13</b>	<b>21</b>
Capacity utilisation <sup>1</sup>	Full capacity	23	35	39	30	46
	Below capacity	77	65	61	70	54
Prices <sup>3</sup>	Increased	46	55	53	43	39
	Constant	44	41	44	57	54
	Decreased	11	4	3	0	7
	<b>Balance</b>	<b>35</b>	<b>51</b>	<b>50</b>	<b>43</b>	<b>32</b>
Price pressures <sup>1</sup>	Pay settlements	23	25	36	37	28
	Raw materials	26	20	44	37	56
	Finance	9	15	14	21	17
	Other overheads	33	36	39	84	67
External concerns <sup>1</sup>	Interest rates	9	13	3	0	0
	Exchange rates	53	32	29	39	52
	Business rates	14	8	25	14	10
	Inflation	28	34	39	46	33
	Competition	18	17	31	36	43
	Tax	25	25	17	32	19